

## UK'S MOST ADMIRABLE COMPANIES IN THE BANKING SECTOR - 2010

		<b>QMan</b>	<b>Rank</b>	<b>FS</b>	<b>Rank</b>	<b>QG&amp;S</b>	<b>Rank</b>	<b>AAT</b>	<b>Rank</b>	<b>VLTl</b>	<b>Rank</b>	<b>CI</b>	<b>Rank</b>	<b>QMar</b>	<b>Rank</b>	<b>C&amp;ER</b>	<b>Rank</b>	<b>UCA</b>	<b>Rank</b>	<b>TOTAL</b>	<b>Rank</b>
1	Allied Irish Bank (GB)	4.6	9	4.1	9	5.3	9	3.9	9	3.7	9	3.7	9	3.7	10	4.7	9	3.0	9	<b>36.7</b>	<b>9</b>
2	Banco Santander	6.7	4	6.6	4	6.1	6	6.6	4	5.9	6	6.7	1	7.0	2	5.6	5	6.8	3	<b>58.0</b>	<b>4</b>
3	Bank of Ireland	4.6	9	4.0	10	5.1	10	3.9	9	3.7	9	3.7	9	3.9	9	4.7	9	3.0	9	<b>36.6</b>	<b>10</b>
4	Barclays	7.2	3	7.2	3	6.3	3	7.4	3	6.9	2	5.8	4	6.0	5	6.3	3	6.9	2	<b>60.1</b>	<b>2</b>
5	Co-operative Bank	5.8	5	5.8	7	6.3	5	5.3	5	5.6	7	5.5	6	5.8	7	7.8	1	6.0	5	<b>53.6</b>	<b>5</b>
6	HSBC	7.6	2	8.8	1	7.0	2	7.9	1	7.6	1	6.5	2	7.3	1	7.1	2	7.1	1	<b>66.8</b>	<b>1</b>
7	ING Direct	5.2	8	4.8	8	6.0	8	4.3	7	4.4	8	6.0	3	6.7	3	4.8	8	5.2	6	<b>47.4</b>	<b>8</b>
8	Lloyds Banking Group	5.4	7	6.5	5	6.1	7	5.1	6	6.1	4	5.8	5	6.1	4	6.1	4	5.1	7	<b>52.4</b>	<b>6</b>
9	Royal Bank of Scotland	5.7	6	5.8	6	6.3	3	4.3	7	5.9	5	5.3	8	5.6	8	5.4	6	5.0	8	<b>49.3</b>	<b>7</b>
10	Standard Chartered	7.7	1	7.7	2	7.1	1	7.7	2	6.6	3	5.4	7	5.9	6	5.0	7	6.8	3	<b>60.0</b>	<b>3</b>
<b>520.9</b>																					

**QMan** = Quality of Management | **FS** = Financial Soundness | **QG&S** = Quality of Goods & Services | **AAT** = Ability to Attract, Develop and Retain Top Talent | **VLTl** = Value as a Long Term Investment | **CI** = Capacity to Innovate | **Q Mar** = Quality of Marketing | **C&ER** = Community and Environmental Responsibility | **UCA** = Use of Corporate Assets

